

**Resolution Requesting Support for Enrollment Services  
February 15, 2022**

Whereas Laney College has been serving students mostly remotely since March of 2020;

Whereas coming cuts to college FTEF allocations will affect our overall ability to serve students in our classrooms,;

Whereas faculty are committed to working with our colleagues in Student Services to provide solutions and support as we are all doing our best to help our students;

Be It resolved that the college create a ticketing system for Admissions and Records in order to better track the needs of students who are trying to enroll and issues that are reported by faculty;

Be it resolved that the college administration examine the ability to increase staffing in Admissions and Records;

Be it further resolved that the faculty senate requests that the college administration provide support for Admissions and Records in the form of overtime pay when necessary.