



# **Merritt College**

# **2021 ISER Summary**

Standard II - Student Learning & Support  
Services

# Words from our Students





**We Support Dreamers**

# EOPS

Extended Opportunity Programs and Services

**Student Accessibility Services**

Promoting academic equity for all



Merritt College  
12500 Campus Drive  
R-109  
Oakland, CA 94619  
(510) 436-2429



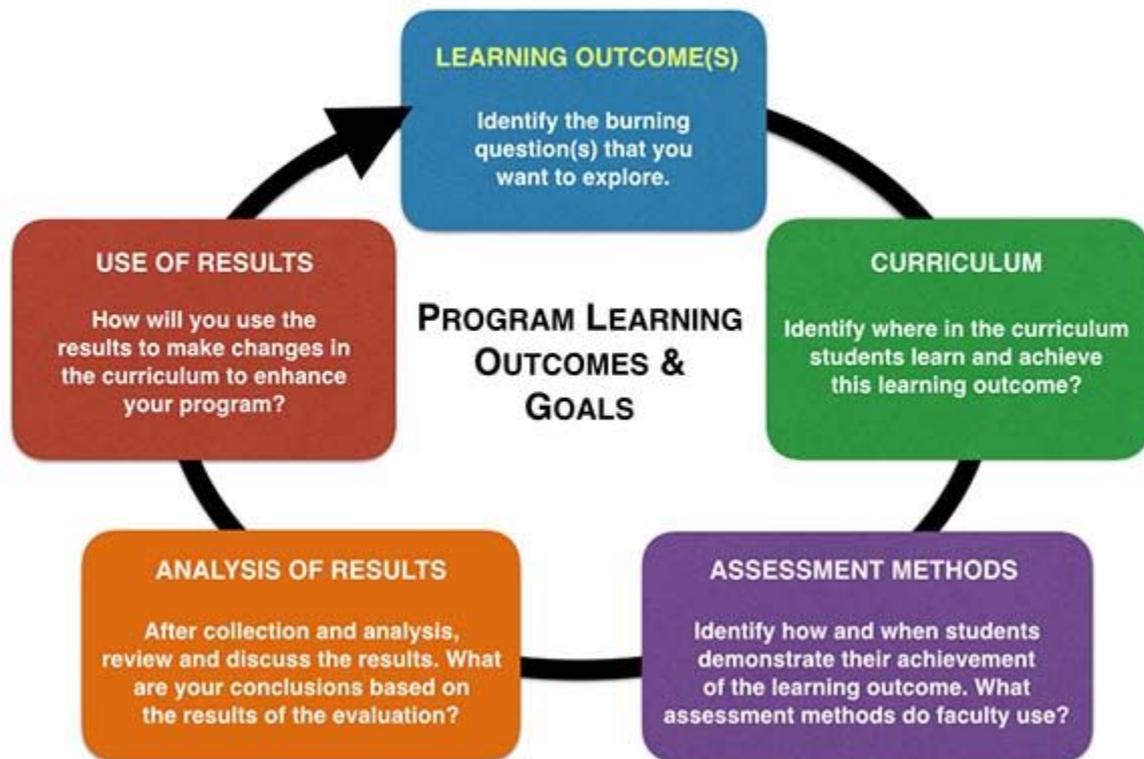
# Standard II.A. - Instructional Programs

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- Curriculum Approval
- Curriculum Review
- Program Review  
(including Assessment!)

# The Assessment Cycle



# Curriculum Committee's Role

1. Appropriateness to Mission
2. Need, as justified by Dept.
3. Curriculum Standards
4. Appropriateness of program content



Program and Course Approval  
Handbook



# Assessment

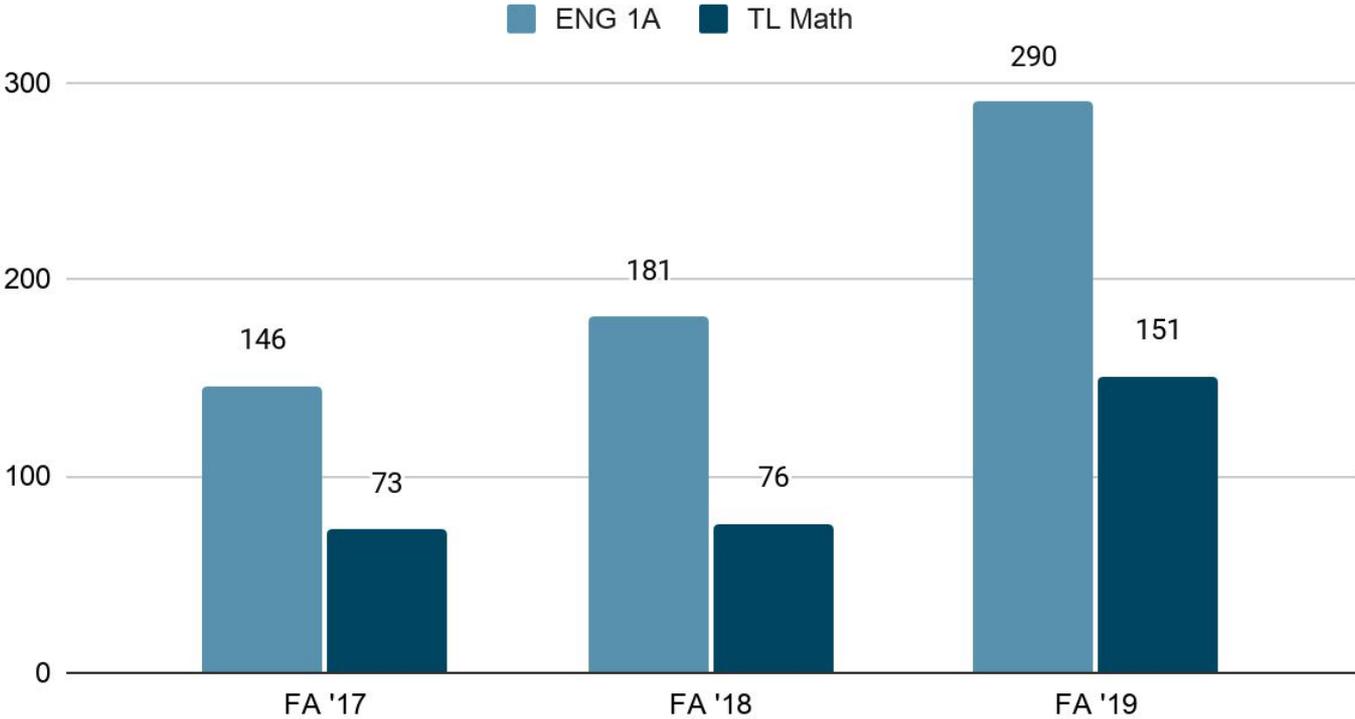
# Assessment



# AB705 - Success!!



AB705 Results for Merritt College



# Student Schedules & Program Completion

## Class Schedule



Name	Semester						
	SUN	MON	TUE	WED	THUR	FRI	SAT
6 am		Breakfast	Breakfast	Breakfast	Breakfast	Breakfast	
7 am		▶ to campus		▶ to campus		▶ to campus	
8 am		MATH 101 Rm 215, MB	Study	MATH 101 Rm 215, MB	Study	MATH 101 Rm 215, MB	
9 am		Weekly Planning	▶ to campus	Study	▶ to campus	Study	
10 am		BIOLOGY Rm 214, SB	ENGLISH 101 Rm 100, FLM	BIOLOGY Rm 214, SB	ENGLISH 101 Rm 100, FLM	BIOLOGY Rm 214, SB	
11 am		PHYSICS 101 Rm 95, SFH		PHYSICS 101 Rm 95, SFH		PHYSICS 101 Rm 95, SFH	
12 pm							

[EZ Pathways Website](#)

## II.B. Library & Support Services



### LEARNING CENTER



#### FYE IMPACT

First Year Experience: Intentional Motivation to Persist  
Academically in a Community for Transformation



# Merritt College Library





## Library Online Services

- Website
- Catalog
- LibChat
- LibGuides
- LibAnswers
- E-Books
- Databases
- Access to the NY Times for students
- Research Guides & Citation Helpers



# Learning Center & Communities



## LEARNING CENTER



### FYE IMPACT

First Year Experience: Intentional Motivation to Persist  
Academically in a Community for Transformation



## II.C. Student Support Services



Dr. Lilia Chavez  
VP Student Services

- Adelante Summer Bridge
- Athletics
- Bookstore
- CalWORKS
- Centro Latino Services
- EOPS/CARE
- Financial Aid
- First-Year Experience (FYE)
- Health Services
- Merritt Promise
- NextUP
- Phi Theta Kappa Honor Society
- Puento Program
- Special Programs & Grants
- Student Accessibility Services (AKA: DSP)
- Student Complaint & Grievance Process
- Transfer Center
- Umoja/Sankofa
- Veterans Services



COOPERATING AGENCIES FOSTER  
YOUTH EDUCATION SUPPORT

# Highlights of the Transition Online

- Online Counseling Appoints
- Financial Aid Chatbox and Zoom Office Hours & Appointments
- Improved Websites
- CalWorks added Web Conferencing
- Mental Health appointments via Zoom



# Athletics





## Office of Student Activities

- ASMC
- InterClub Council
- Phi Theta Kappa Honor Society



Doris Hankins, Director of Student Activities

# Counseling Services



- SEP
- Career Dev
- Transfer
- Retention
- Persistence

- CalWORKS
- CARE
- EOPS
- NextUP
- SAS
- Veterans Services Program



