

# Legal Services

Legal problems are all too common. Ignoring these problems can make them worse, but getting help can be expensive. MHN can help — quickly and confidentially.

## What our legal services cover

Our services include consultations with a licensed attorney from our network. Because your EAP includes premium legal services, you are entitled to one office or telephone consultation of up to 30 minutes per separate legal matter. If you want to retain an attorney after your initial consultation, you may receive 25 percent off the normal hourly rate.

## How we can help you

You can consult with an attorney about all sorts of legal issues. Examples include:

- **Civil and consumer issues** – Problems with purchases or warranties, governmental entitlements and benefits, advice on small claims court
- **Personal and family legal services** – Adoption and guardianship, custody and support matters, divorce, separation and annulment issues, name changes
- **Financial matters** – Bankruptcy representation and defense for lending-related legal issues by appropriately qualified attorneys
- **Real estate** – Buying or selling property, lease and rental agreements, property boundary disputes
- **Criminal matters** – The defense of both misdemeanor and felony criminal acts of all kinds
- **Organizing personal affairs** – Advice on planning and preparing estates, wills and trusts

**\*Please contact us for details, including limitations and exclusions.**

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Please contact us for more information about our services, and for details about legal matters that are excluded from this plan. For example:

- Matters involving medical malpractice, business law, or disputes or actions between members and their employer, business partners, union, trust fund, MHN, Health Net, or their affiliates are specifically excluded
- Matters that, in the attorney's opinion, lack merit are excluded
- Court costs, filing fees and fines are the responsibility of the member
- Flat fees are likely not discounted

## Online legal tools

Our member website includes valuable legal resources and information:

- **Estate planning tools** – Create a will, financial power of attorney, living will, or record of your preferred final arrangements
- **Legal forms** – Sample legal forms that cover most of your legal situations
- **Legal library** – Professionally written articles covering a wide range of legal topics

Call toll-free, **24 hours a day**, seven days a week.

TTY users can call:

Visit our website:

REGISTRATION CODE:

### We speak your language!

When you call MHN, free interpretation services are available in over 170 languages. We also contract with a vendor who can physically attend appointments with you, at no cost, if you need help communicating with doctors or other providers.

### ¡Hablamos tu idioma!

Cuando llamas a MHN, podrás usar nuestros servicios de interpretación gratuitos en más de 170 idiomas. Además, contamos con proveedores contratados que pueden asistir en persona a tus citas, sin cargo alguno, en caso de que necesites ayuda comunicándote con los médicos u otros proveedores.

### 我們和您說一樣的語言!

我們為致電 MHN 的客戶免費提供超過 170 種語言的口譯服務。如果您在和醫師或其他醫療服務提供者溝通時需要幫助，我們也有簽約服務商能陪同您前往約診，而且您不須支付費用。

### 귀하의 언어로 안내해드립니다

MHN에 전화하면 170 가지 이상의 언어로 무료 통역 서비스를 이용하실 수 있습니다. 저희는 또한 귀하의 의사 또는 다른 의료 제공자들과의 의사소통에 도움이 필요한 경우, 무료로 귀하의 진료 예약에 동반할 수 있는 통역사와 계약을 맺습니다.

### Chúng tôi nói ngôn ngữ của quý vị!

Khi quý vị gọi tới MHN, chúng tôi cung cấp dịch vụ thông dịch miễn phí bằng hơn 170 ngôn ngữ. Chúng tôi cũng ký hợp đồng với nhà cung cấp có thể trực tiếp tham gia các buổi hẹn với quý vị miễn phí, nếu quý vị cần trợ giúp để liên lạc với bác sĩ hoặc các nhà chăm sóc sức khỏe khác.

