

# Identity Theft

Identity theft is a real threat to your financial security – According to [www.ftc.gov](http://www.ftc.gov), it's been the Federal Trade Commission's number one complaint for over ten years in a row. Identity thieves can damage your credit, cause legal troubles, and cost you time and money.

Luckily, identity theft services from MHN can help. Call us as soon as you suspect you've been a victim of identity theft. As an MHN member, you and your eligible dependents are entitled to a 30-minute consultation with a certified consumer credit counselor who can assess your situation, create an action plan and help you carry it out.

If there is a potential of identity theft, we will send you an identity theft recovery packet and connect you to an identity recovery specialist. The specialist will provide information about how to:

- Place fraud alerts
- Close affected accounts
- Freeze credit
- File police reports
- Conduct other activities necessary to resolve fraud

If you are victimized by an identity thief, MHN can help. But prevention, of course, is even better. Call us today for information about how to lower your risk of being victimized, and to request your ID theft recovery packet.



Call toll-free, **24 hours a day**, seven days a week.

TTY users can call:

Visit our website:

REGISTRATION CODE:

#### **\*Please contact us for details, including limitations and exclusions.**

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#### 我們和您說一樣的語言！

我們為致電 MHN 的客戶免費提供超過 170 種語言的口譯服務。如果您在和醫師或其他醫療服務提供者溝通時需要幫助，我們也有簽約服務商能陪同您前往約診，而且您不須支付費用。

#### **We speak your language!**

When you call MHN, free interpretation services are available in over 170 languages. We also contract with a vendor who can physically attend appointments with you, at no cost, if you need help communicating with doctors or other providers.

#### 귀하의 언어로 안내해드립니다!

MHN에 전화하면 170 가지 이상의 언어로 무료 통역 서비스를 이용하실 수 있습니다. 저희는 또한 귀하가 의사 또는 다른 의료 제공자들과의 의사소통에 도움이 필요한 경우, 무료로 귀하의 진료 예약에 동반할 수 있는 통역사와 계약을 맺습니다.

#### **¡Hablamos tu idioma!**

Cuando llames a MHN, podrás usar nuestros servicios de interpretación gratuitos en más de 170 idiomas. Además, contamos con proveedores contratados que pueden asistir en persona a tus citas, sin cargo alguno, en caso de que necesites ayuda comunicándote con los médicos u otros proveedores.

#### Chúng tôi nói ngôn ngữ của quý vị!

Khi quý vị gọi tới MHN, chúng tôi cung cấp dịch vụ thông dịch miễn phí bằng hơn 170 ngôn ngữ. Chúng tôi cũng ký hợp đồng với nhà cung cấp có thể trực tiếp tham gia các buổi hẹn với quý vị miễn phí, nếu quý vị cần trợ giúp để liên lạc với bác sĩ hoặc các nhà chăm sóc sức khỏe khác.