## PCCD Financial Aid Meeting January 6, 2022 9:30 – 10:30

Goals:

- · Collaborate about process
- Discuss policies and procedures
- Ensure we are following all federal/state compliance requirements
- · Identify areas of improvement
- Share ideas for enhancing the financial aid process

Facilitator: Patricia Mendoza

Agenda

A. Consultant Updates – Richard/Hemanth

o Options to expand/standardize communications with students regarding registration in StudentForms

- § Quick fix Enhance comment code on 105CL checklist that states: CampusLogic Forms require completion
- § Use of Comm Gen to send instructions to register with StudentForms

B. Internal Control Reference Materials - MoMo

- o GAO Green Book
- o COSO Cube
- C. MIS- Steven Chan

o MIS FA 2020-21 Data (PELL and CCPG only) Re-submission for SCFF PCCD deadline 1/7/22 and State deadline 1/14/22

o MIS FA 2021-22 Data Errors and resolution status

o MIS FA Monthly reconciliation and error resolution on-going

- D. Finance Updates Marla
- E. New Aid Year Set-up Jennifer/Patty
- F. 2022-2023 Chelist Jennifer/Patty
- G. IFAP updates All
- H. Open Discussion All

## **Parking Lot Items:**

- i. Reconciliation Process
- ii. Stale check process

iii. Changing the language on the website for disbursement so it's clearer for students

iv. Consortium agreement

v. Major/FAFSA mismatch: revisit how to refine this process to make it easier for the student and campus [Include Roderick in the discussion]

vi. Policy change for loan entrance changes in the system

vii. Policy about back dating class additions and financial aid compliance

viii. MIS monthly reconciliation [report at each campus level to pull for each award and do comparisons]

#### **Action Items**:

\*Come up with a solution on how we're going to handle LTHT students for summer

\* Richard will create a timeline for authorization and disb and cut off date

In Attendance: Amanda, Angie, Hemanth, Jennifer, Joseph, Loan, Marla, MoMo, Patricia, Phasasha, Richard, Steve

## Facilitator: Jennifer Ma

## Agenda

## January 13, 2022

- A. MIS Data Steve
  - Review Error Report 21-22 on Power BI on a monthly/term basis
- B. Consultant Updates Richard/Hemanth
- C. Finance Updates Marla
- D. New Aid Year Set-up Jennifer/Patty
  - Cost of Attendance
  - Disbursement Dates
- E. CPG Evaluation for Spring 2022 Jennifer
- F. SAP Evaluation for Spring 2022 Jennifer
- G. Emergency Assistance Grant Amy
- H. IFAP updates All
- I. Open Discussion All

## **Parking Lot Items:**

- i.Reconciliation Process
- ii.Stale check process
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- iv.Consortium agreement
- v.Major/FAFSA mismatch: revisit how to refine this process to make it easier for the student and campus [Include Roderick in the discussion]
- vi.Policy change for loan entrance changes in the system
- vii.Policy about back dating class additions and financial aid compliance
- viii.MIS monthly reconciliation [report at each campus level to pull for each award and do comparisons]

Action Items:

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## 1/27/2022

Facilitator: Patricia Mendoza

- A. MIS Data Steve
- B. Consultant Updates Richard/Hemanth
  - o New Aid Year 22/23 timeline Revised
  - o Complete Campus Logic mod Specs submitted 1/7
  - o Confirm new year setup in UAT By 2/7
  - o Migrate new year setup to PRD By 2/9
  - o Load 22/23 Pell Grant Table into PRD
  - o Begin loading 22/23 ISIRs in PRD By 2/14- Includes ability to make ISIR corrections and send to CPS
  - o CAL ISIR setup/testing
  - o Assign checklists By 2/15
  - FA Forms updated on FA Webpage 22/23 FA Forms V1, V4, and V5 (Contact info for Jennifer, Patty, Jackie), AY 21/22 CCPG App, AY 22/23 CCPG App, AY 22/23 CCPG Income Standard, AY 22/23 CCPG Petition Form
  - o Send 'Thank You' email By 2/18
  - o 22/23 'Refund' (as opposed to disbursement) dates and Cost of Attendance Budgets required from colleges – Target date 2/21/22
  - Campus' 22/23 allocations for FWS, SEOG, and any other grants allocations -Target date 2/21/22
  - o Mass Package Pell & SEOG Target date 4/1/22
  - o Send award email Target date 4/1/22
- C. Finance Updates Marla
  - o Recent Audit Requests
    - i. Proposed deliverable February 4<sup>th</sup>
    - ii. OMB 2021 Compliance Requirement
  - o Recruitment update for District FA Director
  - o Huron Support update
  - o Development of FA budget reports
- D. IFAP updates All
- E. Open Discussion All

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## Agenda

## 2/03/2022

Facilitator: Patricia Mendoza

- A. Status of Missing Information on FA ITEM for AY 2022 Steve
- B. Consultant Updates Richard/Hemanth
  - o New Aid Year 22/23 timeline Revised
  - o Complete Campus Logic mod Specs submitted 1/7
  - o Confirm new year setup in UAT By 2/7
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  - Campus' 22/23 allocations for FWS, SEOG, and any other grants allocations -Target date 2/21/22

- o Mass Package Pell & SEOG Target date 4/1/22
- o Send award email Target date 4/1/22
- C. Finance Updates Marla
- D. Cal Grant / SSCG Disbursement Date Discussion Dave
- E. Loan Disbursement Codes/Plans (New Borrower versus Continuing) Jennifer
- F. IFAP updates All
- G. Open Discussion All

#### **Parking Lot Items:**

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Action Items:

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#### Facilitator: Patricia Mendoza

Zoom: https://cccconfer.zoom.us/j/97296613801

#### Agenda

## 2/10/2022

- A. 2 minutes meditation <u>click here</u>
- B. Consultant Updates Richard/Hemanth
- C. Finance Updates Marla (<u>Higher Education User Group Conference</u> (HEUG))
- D. Dream Act fee waiver Patty
- E. Consortium Agreement Patty
- F. IFAP updates All

G. Open Discussion – All

#### **Parking Lot Items:**

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Action Items:

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## Facilitator: Jennifer Ma

# Agenda 3/3/2022

- A. AY CAL ISIR testing in UAT Amanda
- B. Consultant Updates Richard
- C. Finance Updates Marla
- D. Change FA Disbursement weekly schedule Dave
- E. Loan Disbursements Jennifer
  - Revisit Loan Split Plan/Codes Matrix
  - Students passing authorization but failing disbursement.
- F. Failed Pell Mass Packaging Jennifer
- G. CCPG Patty
- H. IFAP updates All
- I. Open Discussion All

#### **Parking Lot Items:**

i.Reconciliation Process

ii.Stale check process

- iii.Changing the language on the website for disbursement so it's clearer for students
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- vi.Policy change for loan entrance changes in the system
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- viii.MIS monthly reconciliation [report at each campus level to pull for each award and do comparisons]
- ix.Mass Packaging CCPG based on CAL ISIRs

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## Agenda

## 4/7/2022

- A. MIS Report Code Update Steven
  - o MIS Data Element (SG23)
  - o Can FA capture these new data in any capacity when students apply for FA?
- B. Cash Management MoMo
  - o Activities that impact SFA
- C. HEERF Awarding Richard
  - Merritt HEERF processing Group Posting on HOLD
  - Any upcoming HEERF awarding?
  - o Complete final Cost of Attendance worksheet with revised out of state tuition
  - Update on new aid year setup
  - UAT refresh scheduled for April 20th
  - Target date for Fall/Spring Mass Packaging and Award Letter = May 1<sup>st</sup>
  - Looking ahead Spring term ends 5/27/22. Summer term begins 6-13-22. Involves Spring SAP, summer packaging and Pell re-packaging (Question 'Locked' Pell)
  - Review SEOG Auto Packaging amount COA has increased the max from \$300 to \$500/term, \$1000/aid year Do other colleges want to change?
  - Per Peralta CCD web developer team please do not use the website <u>https://web.peralta.edu</u> because they are not updating the website since it is no longer being supported. Please start using this website <u>https://explore.peralta.edu</u>. This website is where all the updates will be made. Note: when you are in the

home page, scroll down to the bottom of the page and click on Financial Aid. You will see a Menu bar at the right side of the page

- D. District Updates Marla
  - o DOE stale check project update for 2020
  - o Call for HEERF Students Award Files
- E. LTHT files Patty
- F. Open Discussion All

### **Parking Lot Items:**

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- vi. Policy change for loan entrance changes in the system
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- viii. MIS monthly reconciliation [report at each campus level to pull for each award and do comparisons]
- ix. Mass Packaging CCPG based on CAL ISIRs
- x. FA Retreat Districtwide

#### Action Items:

\*Come up with a solution on how we're going to handle LTHT students for summer

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#### Facilitator: Ken Lira

Teams: <u>Click here to join the meeting</u>

#### Agenda

#### 4/21/2022

- A. FA Processing Richard
  - Submit college enrollment files to CSAC
  - o Pell Grant LTHT COA issue follow-up
  - o 22-23 packaging status

- Campus Logic update
- Pell Grant originations issue (Laney College)
- B. Stale Check Updates
  - o BankMobile changes (Marla & Roderick)
  - o Procedures (Ken)
- C. Open Discussion All
- D. Private loan and scholarship check process w/ FA directors (Momo & FA directors)

#### **Parking Lot Items:**

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#### **Action Items:**

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Facilitator: Ken Lira

Teams: <u>Click here to join the meeting</u>

#### Agenda 4/28/2022

- A. Gift cards follow-up (Momo)
- B. 19-20 COD downward adjustments for stale dated checks
- C. Financial Aid Processing Updates (Richard)
- D. CCPG Student Issues Update (Marla)
- E. Stale dated check processing update (Ken, Dave & Margie)
- F. Students not packaged Pell Grant (Jennifer)
  - COA runs PS Query Name: PCCD\_ELIGIBLE\_NOT\_AWARDED

 $\circ$  Laney report PS Query: PCCD\_FA\_CHKLST\_BY\_SCHOOL (can include Awarded Pell (Y/N), award amount, disbursed amount, EFC and term enrollment)

G. HEERF III Annual Report

H. Mass Packaging Rules and Various Packaging ID/Attendance Patterns (this is related to the non-selected for verification students who failed mass packaging).

- $\circ$  Fall-Spring
- FA Only
- SP Only
- $\circ \quad SU \ Only$
- I. Parent Plus Loan (Patty)
- I. Parking Lot Items
- J. Action Items
- K. Open Discussion All

## **Parking Lot Items:**

- i. Reconciliation Process
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  - vi. Policy change for loan entrance changes in the system
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- viii. MIS monthly reconciliation [report at each campus level to pull for each award and do comparisons]
  - ix. Mass Packaging CCPG based on CAL ISIRs
  - x. FA Retreat Districtwide
  - xi. Private loan and scholarship check process

# **Action Items:**

\*Come up with a solution on how we're going to handle LTHT students for summer

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# Facilitator: Ken Lira

Teams: <u>Click here to join the meeting</u>

## Agenda 5/5/2022

- A. 19-20 COD downward adjustments follow-up
- B. HEERF Year 2 Annual Report update
- C. Financial Aid Processing Updates (Richard)
- D. CCPG Student Issues Update (Marla)

- E. Huron update (Jennifer & Ken)
- F. Summer 2022 budget and awarding update (Dave & Richard)
- G. SAP Disq/Probation missing notifications for Spring 2022
- H. Pell Grants not packaged or disbursed update (Ken)
  - CIP code
  - High school completion & citizenship
  - Missing info (e.g. enrollment start date)
- I. Parking Lot Items
- J. Action Items
- K. Open Discussion All

## **Parking Lot Items:**

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  - vi. Policy change for loan entrance changes in the system
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## compliance

viii. MIS monthly reconciliation [report at each campus level to pull for each award and do comparisons]

- ix. Mass Packaging CCPG based on CAL ISIRs
- x. FA Retreat Districtwide
- xi. Private loan and scholarship check process

#### **Action Items:**

\*Come up with a solution on how we're going to handle LTHT students for summer

\* Richard will create a timeline for authorization and disbursement and cut-off dates

Facilitator: Ken Lira

Teams: <u>Click here to join the meeting</u>

## Agenda 5/26/2022

- A. Action Items from prior meeting
- B. 19-20 COD downward adjustments
- C. Financial aid processing updates (Richard)
- D. CCPG error cleanup
- E. 21-22 annual audit

- F. Huron update (Jennifer & Ken)
  - COD reconciliations and transmissions w/Laney
  - Pell issues (e.g. LTHT, ATB, citizenship, CIP, missing enrollment data)
- G. Regulatory updates
- H. Parking Lot Items
- I. Open Discussion All

#### **Parking Lot Items:**

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#### **Action Items:**

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#### Facilitator: Ken Lira

Teams: <u>Click here to join the meeting</u>

#### Agenda 6/16/2022

- A. 19-20 COD downward adjustments
- B. Financial aid processing/Edgerock updates (Richard)
- C. CCPG student issue update
- D. Huron updates (Jennifer)
- E. Summer processing
- F. SAP processing
- G. Automatic refunds to students w/ CCPG's
- H. Pell/CCPG and SCFF
- I. Open Discussion All

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## Facilitator: Ken Lira

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# Agenda 7/21/2022

- A. DOE updates
- B. Edgerock updates including 22-23 FA processing (Richard)
- C. Huron updates (Ken)
- D. FA Systems Tech Analyst updates (Ken)
- E. Audit (Ken and Momo)
  - Update on annual audit
    - Review prior year audit findings and preparing for 22-23
- F. FISAP reporting
- G. CCPG student issue update
- H. Parking Lot Items
- I. Open Discussion All

#### **Parking Lot Items:**

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## **Action Items:**

\* Richard (Ken) will create a timeline for authorization and disbursement and cut-off dates