## Merritt College Institutional Outcome Assessment Fall 2015 – Oral Communication

Communication: Communicate with clarity and precision using oral, nonverbal, and/or written language, expressing an awareness of audience, situation, and purpose.

| Course name and number:      |  |
|------------------------------|--|
| Name of instructor(s): *     |  |
| Number of students assessed: |  |

In the table below, indicate the number of students at each benchmark for each of the categories listed:

|   | Excellent | Good | Average | Below Average | Incomplete |
|---|-----------|------|---------|---------------|------------|
| Content/Message Main message is clear, well- stated, appropriately repeated, and strongly supported with a variety of examples, illustrations, quotations, statistics, etc. Verbally cites research sources if appropriate. |           |      |         |               |            |
| Organization Presentation is well-organized with appropriate introduction, body, and conclusion. Good transitions make the whole presentation cohesive.   |           |      |         |               |            |
| Delivery Posture, gestures, eye contact, vocal clarity and expressiveness all make the speaker appear polished and confident. Speaker is engaging throughout the presentation.  |           |      |         |               |            |

<sup>\*</sup>If you teach a multi-section course, please submit one rubric for all sections that participates (aggregate data) and list all instructors who participated in the data collection and reflection.

| Reflection Questions:   |   |  |  |  |
|---|---|--|--|--|
| 1.  | Identify three strengths that you found in your students' work.   |  |  |  |
| 2.  | Identify three areas where improvement is needed.   |  |  |  |
| 3.  | What is one action that you (or the college) could take to improve an area that you've identified as a weakness?                |  |  |  |
| 4.  | Are there any specific resources that are required to improve students' ability to communicate in your class or at the college? |  |  |  |
| Turn in your rubric with three samples of student work for inclusion in a college-wide portfolio. A permission form signed by the student must accompany each sample. |   |  |  |  |